



Job title : Community Health and Wellbeing Worker

Location : Stonehouse/Plymouth

Pay : £13.31 per hour (20 hours per week)

Contract type: Fixed Term, Part-time

Working hours: Monday to Wednesday – 09:00-15:00

Thursdays – 09:00 – 12:30

Expected start date: April 2026

Full Job Description:

- As a Community Health and Wellbeing Worker (CHWW) you will be a frontline primary care and public health worker employed from the local community. The outreach work of a CHWW is essential in addressing the rising inequities in health and social care and in identifying unmet need in the community. The CHWW performs a variety of duties with the aim of improving the health and wellbeing of the community they serve. They play a significant role in increasing health promotion, through a range of activities including outreach assessments, community education, signposting, informal counselling, and advocacy. Their bridging role between health and social services and the community, facilitates improved access and supports the provision of services that meet the needs of the local community. This is an exciting opportunity to shape a new job role new to the UK.

Main Duties and Responsibilities

Monthly household visits (or more frequent if the household need requires it) within a defined geographical area (defined as a micro area). The visit entails building relationships and providing relevant knowledge to individual householders as identified. This is a proactive and integrated approach.

Relationships

- Develop meaningful relationships within the local community including the Community Hubs
- Getting to know the wider support services eg housing, education and employment at regular training sessions
- Have regular contact with the local social prescribing team and the local GP practice
- Build close relationships with the CHWWs from the other sites across the integrated care area via monthly training sessions

Support

- Empathetic listening ear to each householder
- Adopt a trauma informed approach to supporting each householder (through training)
- Adopt low level health coaching and motivational interviewing approaches including goal setting as necessary (following training)

Navigational

- Support households to navigate the community and statutory services appropriate to their needs
- Signpost and refer into to existing services as necessary including housing, education, employment and financial support

Community engagement

- Identify local community assets and promote a community-based prevention working closely with the local social prescribing team
- Identify and advocate for the needs of individuals and the community by sharing this information with your multi-disciplinary team

Educational

- Provide lifestyle advice such as smoking cessation, alcohol consumption, healthy diet, and physical exercise as necessary (following training)

Health awareness

- As directed by the local GP practice, prompt householders with regards to immunisation, health screening appointments and general appointments

Data collection

- Complete notes on each household visit on a template (paper and electronic)
- Record activity into the relevant computer database
- Contribute your work and findings to the local multidisciplinary team as necessary.

Personal Specification Qualifications

The knowledge and skills listed below may be acquired through various types of education, training or experience.

Minimum requirements:

- Basic computer skills

Desirable additional requirements:

- Community based experience providing advocacy and support which has included public contact
- Completion of a higher education certificate or diploma which has included public contact through internship, volunteer experience, or other experience.

Knowledge, skills and qualities:

- Knowledge of local community agencies, services, and resources (essential).
- Knowledge of local community demographics and culture (essential)
- Knowledge of basic health promotion and protection (desirable)
- Knowledge of the NHS and broader services (desirable)
- Basic understanding of child development (desirable)
- Strong interpersonal and communication skills (essential)
- Social perceptiveness and observational skills (essential)
- Good problem-solving with creative thinking (essential)
- Positivity and Enthusiasm for improving the local community (essential)
- Relationship building, including initiating, developing, renewing and sustaining community connections (essential)
- The ability to work effectively with a wide range of teams in a diverse community (essential)
- Self-awareness and resilience (essential)
- Commitment to advocate for social changes that promote the health and well-being of the local community (essential)
- The ability to complete basic data entry and documentation of visits (essential)
- Strong time management skills (essential)
- Knowledge of local languages (desirable)

Benefits:

- A comprehensive induction and training programme will be provided as well as ongoing, on-the job, professional development through regular meetings
- Skills developed during the role will support career progression in the future
- Debrief and reflective sessions (this will be a combination of the line manager and CHWW project manager)
- A real opportunity to influence this new way of supporting people in their own communities.

To apply for this role, please complete the application form on Wolseley-trust.org

CLOSING DATE : Midnight on Monday 16th February 2026.